

Tracking your Information Packets Over the Net, Through Exchange Points and Across Borders



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Culture ◆ Design ◆ Society Hosted by the Faculty of Information University of Toronto February 10, 2012

Today's Workshop

- 1. Enable attendees to learn about internet traceroute visualization, and in particular how they can use the IXmaps.ca mapping service to see where their packets travel, discovering information about 'interesting' points and internet policy issues along the way.
- 2. Enroll contributors in the collaborative expansion and refinement of the IXmaps.ca database of traceroutes, backbone router locations, and internet exchange point facts.

We hope to foster an enthusiastic cohort of informed individuals interested in collaboratively shedding light on the inner workings of the internet and contributing to the value and utility of the IXmaps tool.

Agenda

- 1. Introductions (10 mins)
- 2. Motivations backbone surveillance, network sovereignty (10mins)
- 3. Traceroutes and geolocating backbone routers (10 mins)
- 4. Traceroutes, visualization, IXmaps generation of TRs (30 mins)
- 5. Policy implications (20 mins)
- 6. Wrapup: staying in touch (10 mins)

Motivations

Background

- There is popular tendency to regard the internet core as an immaterial, virtual, placeless 'cloud' where much happens, but without wider interest or concern.
- The IXmaps research project seeks to dispel this myth by revealing the internet core's political, geographical and physical concreteness.
- It does this by illuminating for users the routes their packets take through the internet core along with the related issues - e.g. surveillance, ownership, network sovereignty, etc.

'Inside' the Internet

- Much is going on 'inside' the internet, but out of sight, that should concern users and public interest policy advocates:
 - Surveillance (e.g. eavesdropping by the NSA and other national security agencies)
 - Deep packet inspection (DPI) by ISPs/carriers
 - Discriminatory traffic management and blockage
 - Reach, reachability & (de-)peering
 - Cross-border flows (national "network sovereignty" issue)
 - Oligopolistic and anti-competitive business practices
 - Energy (over) consumption...
- 'Cloud computing' as a metaphor obscures important insights and possibilities for action

IXmaps Description

- IXmaps allows users to explore geographic visualizations of the routes taken by their information requests over the internet - presenting information about internet exchange points along the way. Data packet routes and switching sites are shown using Google Earth.
- The IXmaps project relies on voluntary user contributions to its database, mainly through the installation of TRgen, a modified version of a common Traceroute analysis program.

What is a traceroute?

- traceroute is a cross-platform network analysis tool, which shows the steps that data packets take to reach a target URL
- To run, open a terminal and type: Mac – traceroute google.ca
 Windows – tracert google.ca
 Linux – traceroute google.ca

• Def'n: IP address – a number assigned to each device in a computer network, i.e. 172.168.4.28

Anatomy of a traceroute

	1	IP address	late	ncy	
hop	hostname				
coli	in@colin-W52 <mark>0:~\$</mark> 1	trace <mark>route ww</mark>	w.utoronto.ca		
trad	ceroute to www.uto	oront <mark>o.ca (12</mark>	8.100.72.45),	30 hops max,	60 byte
1	192.168.0.1 (192	.168.0.1) 0.1	526 ms 0.496 i	ms 0.477 ms	
2	7.6.80.1 (7.6.80	.1) 11.938 m	s 11.936 ms 🗄	11.919 ms	
3	gw03.ktgc.phub.ne	et.cable.roge	rs.com (66.185	.89.129) 12.	762 ms
4	69.63.248.237 (69	9.63.248.237)	15.216 ms 1	5.191 ms 15.	176 ms
5	so-0-3-0.gw02.bl	or.phub.net.	cable.rogers.c	om (66.185.80	.202)
6	tel-5.mpd01.iad0	L.atlas.cogen	tco.com (154.5	4.12.89) 31.	352 ms
7	te0-1-0-6.ccr21.:	iad02.atlas.c	ogentco.com (1	54.54.31.225)	27.73
8	te0-1-0-5.ccr21.0	dca01.atlas.c	ogentco.com (1	54.54.26.129)	26.90
078	ms				
9	te0-6-0-1.ccr21.	jfk02.atlas.c	ogentco.com (6	6.28.4.125)	39.836
741	ms				
10	te0-2-0-3.ccr21.	yz02.atlas.c	ogentco.com (1	54.54.36.70)	34.986
.559	∂ms.				
11	te4-1.mpd02.yyz02	2.atlas.cogen	tco.com (154.5	4.40.138) 34	.941 ms
12	university-of-to	ronto.demarc.	cogentco.com (38.117.74.226) 33.0
13	mcl-gpb.gw.utoro	nto.ca (128.1	00.96.7) 32.6	56 ms 31.683	ms 34
14	info-v1.utcc.uto	ronto.ca (128	.100.72.45) 3	3.617 ms <u>33</u> .	583 ms

TRgen in action

IXmaps Traceroute Generator v0.8.8 ۰

User Settings

OPTIONAL: Your name (or pseudonym)?

cdm	IXmaps Traceroute Generator v0.8.8	
Your zip or postal cod	Traceroute destination selection	
OISE		
	You may either select from one of the traceroute batches or enter a host name that you woul like to try.	d
	We have defined a few batches to select from.	*
	OR, you can type a host name or dotted quad here	
	<pre></pre>	ncel

- 8

TRgen in action (cont'd)

IXmaps Traceroute Generator v0.8.8

Running Traceroutes

Running...

IXmaps Traceroute Generator v0.8.8

Traceroute Status

host	resp/total	time	ID or error
malcolmx.ccc.edu	11/12	7.171	<mark>21138</mark>
msichicago.org	7/8	6.892	21136
roosevelt.edu	13/13	14.298	21134
uchicago.edu	9/11	6.148	21132

sites in the Chicago area[3/45] - Tra

<< Try again < Back Next >

Cancel

TRgen and the IXmaps website

Traceroute detail

Traceroute id: 7598

origin: M4L destination: Toronto ON (www.utoronto.ca [128.100.72.45]) submitter: gbby_lville submitted: 2011-10-05 23:23

Open in GoogleEarth

<u>Hop</u>	IP Address		<u>Min.</u> Latency	<u>Carrier</u>	Location	GeoPrecision	Hostname
1	7.5.140.0		8	not listed by Maxmind	unknown	Maxmind	7.5.140.0
2	66.185.89.201	H	10	ROGERS-CABLE - Rogers Cable Communications Inc.	unknown	Maxmind	66.185.89.201
3	69.63.252.222	i+i	10	ROGERS-CABLE - Rogers Cable Communications Inc.	unknown	Maxmind	69.63.252.222
4	69.63.248.141	📑 🏛 😈	20	ROGERS-CABLE - Rogers Cable Communications Inc.	Chicago IL	city level	69.63.248.141
5	154.54.10.229	📑 🖻 😈	22	Cogent	Chicago IL	city level	te0-3-0-1.ccr21.ord03.atlas.cogentco.com
6	154.54.2.93	📑 in 😈	22	Cogent	Chicago IL	city level	te1-1.mpd01.ord01.atlas.cogentco.com
7	154.54.27.250	i+i	22	Cogent	Toronto ON	city level	te8-1.mpd01.yyz02.atlas.cogentco.com
8	154.54.43.173	i+i	22	Cogent	Toronto ON	city level	te0-2-0-0.ccr22.yyz02.atlas.cogentco.com
9	154.54.40.166	i+i	23	Cogent	Toronto ON	city level	te4-2.mpd02.yyz02.atlas.cogentco.com
10	38.117.74.226	i+i	23	Cogent	Toronto ON	building level	university- of-toronto.demarc.cogentco.com
11	128.100.96.7	i+i	23	University of Toronto	Toronto ON	building level	mcl-gpb.gw.utoronto.ca
12	128.100.72.45	H	40	University of Toronto	Toronto ON	building level	info-v1.utcc.utoronto.ca

Legend

With NSA: Known NSA listening facility in the city

v NSA: Suspected NSA listening facility in the city

Hotel: Carrier hotel exchange point

Geolocation of routers

- www.maxmind.com
- Free GeoLite service claims to locate "over 99.5% on a country level and 79% on a city level"
- Edge routers vs core routers

IXmaps geolocation methods - hostnames

```
colin@colin-W520:~$ traceroute www.utoronto.ca
traceroute to www.utoronto.ca (128.100.72.45), 30 hops max, 60 byte
1 192.168.0.1 (192.168.0.1) 0.526 ms 0.496 ms 0.477 ms
   7.6.80.1 (7.6.80.1) 11.938 ms 11.936 ms 11.919 ms
2
3
   gw03.ktgc.phub.net.cable.rogers.com (66.185.89.129) 12.762 ms
4
   69.63.248.237 (69.63.248.237) 15.216 ms 15.191 ms 15.176 ms
5
  so-0-3-0.gw02.bloor.phub.net.cable.rogers.com (66.185.80.202)
6 te1-5.mpd01.iad01.atlas.cogentco.com (154.54.12.89) 31.352 ms
   te0-1-0-6.ccr21.iad02.atlas.cogentco.com (154.54.31.225) 27.73
7
   te0-1-0-5.ccr21.dca01.atlas.cogentco.com (154.54.26.129) 26.90
8
078 ms
9 te0-6-0-1.ccr21.jfk02.atlas.cogentco.com (66.28.4.125) 39.836
741 ms
10 te0-2-0-3.ccr21.yyz02.atlas.cogentco.com (154.54.36.70) 34.986
.559 ms
11 te4-1.mpd02.yyz02.atlas.cogentco.com (154.54.40.138) 34.941 ms
   university-of-toronto.demarc.cogentco.com (38.117.74.226) 33.0
12
   mcl-gpb.gw.utoronto.ca (128.100.96.7) 32.656 ms 31.683 ms 34
```

13 mcl-gpb.gw.utoronto.ca (128.100.96.7) 32.656 ms 31.683 ms 34 14 info-v1.utcc.utoronto.ca (128.100.72.45) 33.617 ms 33.583 ms

IXmaps geolocation methods latency

Traceroute detail

Traceroute id: 7598

origin: M4L destination: Toronto ON (www.utoronto.ca [128.100.72.45]) submitter: gbby_lville submitted: 2011-10-05 23:23

<u>Hop</u>	IP Address		<u>Min.</u> Latency	<u>Carrier</u>
1	7.5.140.0		8	not listed by Maxmind
2	66.185.89.201	i+i	10	ROGERS-CABLE - Rogers Cable Communications Inc.
3	69.63.252.222	i+i	10	ROGERS-CABLE - Rogers Cable Communications Inc.
4	69.63.248.141	📑 🖻 😈	20	ROGERS-CABLE - Rogers Cable Communications Inc.
5	154.54.10.229	📑 🖻 😈	22	Cogent
6	154.54.2.93	📑 🖻 😈	22	Cogent
7	154.54.27.250	i+i	22	Cogent
8	154.54.43.173	i+i	22	Cogent
9	154.54.40.166	H	23	Cogent
10	38.117.74.226	H	23	Cogent
11	128.100.96.7	I+I	23	University of Toronto
12	128.100.72.45	H	40	University of Toronto

Open in GoogleEarth

Location	GeoPrecision	Hostname
unknown	Maxmind	7.5.140.0
unknown	Maxmind	66.185.89.201
unknown	Maxmind	69.63.252.222
	city level	69.63.248.141
Chicago IL	city level	te0-3-0-1.ccr21.ord03.atlas.cogentco.com
Chicago IL	city level	te1-1.mpd01.ord01.atlas.cogentco.com
Toronto ON	city level	te8-1.mpd01.yyz02.atlas.cogentco.com
Toronto ON	city level	te0-2-0-0.ccr22.yyz02.atlas.cogentco.com
Toronto ON	city level	te4-2.mpd02.yyz02.atlas.cogentco.com
Toronto ON	building level	university- of-toronto.demarc.cogentco.com
Toronto ON	building level	mcl-gpb.gw.utoronto.ca
Toronto ON	building level	info-v1.utcc.utoronto.ca

IXmaps.ca – visualizing internet routing

IXr	naps	see whe	re your d	ata pa	ckets go
Home Showcase Routes	Technical Explore	Research FAQ	Contribute	About	Contact
Database Status as of 06–13–2011 Traceroutes 7447 Contributors 63	Welcome t IXmaps is an interactive North America, with 'int	tool that permits internet u eresting' sites highlighted al	sers to see the route ong the way.	(s) their data	p <mark>ackets take across</mark>

- Crowd-sourced traceroute generation across North America
- Google Earth mash-up
 - Traceroutes, internet exchange points (IXPs), carrier hotels, "interesting" site info

The Internet is not a cloud!



Toronto > San Francisco (TR1859)



This traceroute, from Toronto, ON, Canada to the San Francisco Art Institute, passes through a known NSA listening post at 611 Folsom st. in San Francisco. Image 1 of 6

Toronto: 151 Front Street



Originating in Toronto, this traceroute passes through 151 Front Street, a major carrier hotel that houses over 100 telecommunications companies, and is Canada's premior telecommunications hub. Unace 2 of 5

Chicago: 350E Cermak Rd.



San Francisco: 611 Folsom St



Near the end of its path, this tracerouse passes through 611 Folsom Street, in San Francisco, a known NSA listening post. The existence of room 641A, an intercept facility operated by AT&T for the NSA, was documented by former network engineer and whistleblower, Mark Klein.

Internet surveillance

USA PATRIOT Act

- Expanded surveillance capabilities
 - Interception of messages
- Extends to "protected computers" outside the US
 Gag orders
- NSA Warrantless Wiretapping

• Fibre-optic "splitters" at major internet gateways

- San Francisco, Seattle, San Jose, Los Angeles, San Diego, Atlanta, + ~10 others (see Klein 2009; Bamford, 2008)
- Traffic screened at carrier speed (10Gb/sec) and selectively stored by NSA (see Landau, 2011)

EFF's view:

Source: Electronic Frontier Foundation (EFF) Intercepting Communications at AT&T Folsom Street Facility



Millions of communications from ordinary Americans

Suspected NSA surveillance sites



New York, NY > San Francisco, CA



Can coast-to-cost US traffic avoid NSA cities?



So far as we've seen, no!

Traceroutes Generation and Visualization

Austin TX > San Francisco Law Library, SF CA (TR1751)



Austin TX > San Francisco Law Library, SF CA (TR1751)

Traceroute detail

Traceroute id: 1751 Open in GoogleEarth origin: AustinTX destination: San Francisco CA (sflawlib.ci.sf.ca.us [209.77.149.225]) submitter: AndrewC submitted: 2009-12-04 23:09

Hop	IP Address			Min, Latency	Carrier	Location	GeoPrecision	Hostname
1	12.231.120.0	1		0	AT&T WorldNet Services	Austin TX	Maxmind	12.231.120.0
2	12.89.72.5	5		0	AT&T WorldNet Services	Thrall TX	Maxmind	12.89.72.5
3	12.123.18.134	ĸ	8	46	AT&T WorldNet Services	Dallas TX	city level	er2.dlstx.ip.att.net
4	12.122.28. <mark>1</mark> 78		0	46	AT&T WorldNet Services	Los Angeles CA	city level	cr2.la2ca.ip.att.net
5	12.122.2.165	5	Ø	46	AT&T WorldNet Services	Los Angeles CA	city level	erl.la2ca.ip.att.net
6	12.122.3.121	ĸ		46	AT&T WorldNet Services	San Francisco CA	city level	cr1.sffca.ip.att.nct
7	12.83.59.9	-		46	AT&T WorldNet Services	San Francisco CA	city level	12.83.59.9
8	151.164.38.26			46	AT&T Internet Services	San Francisco CA	city level	151.164.38.26
9	151.164.243.94			46	AT&T Internet Services	San Francisco CA	city level	ded1-g1-3-0.snfcca.shcglobal.net
10	64.168.74.38	8	٠	46	AT&T Internet Services	San Francisco CA	city level	VIP-CALNET-CCSF-Internet-City-1161485.cust rtr.pacbell.net
11	208.121.241.249	R		47	CCSF	San Francisco CA	Maxmind	sf208-121-241-249.sfgov.org
12	209.77.149.225			47	CCSF	San Francisco CA	Maxmind	sflawlib.ci.sf.ca.us

Legend

- NSA: Known NSA listening facility in the city
- NSA: Suspected NSA listening facility in the city
- Hotel: Carrier hotel exchange point

Abbotsford BC > Halifax NS Telus > Cogent > DalhousieU (TR1486)



Abbotsford BC > Halifax NS Telus > Cogent > DalhousieU (TR1486)

Traceroute detail

l'raceroute id: 14	86
origin: V2T 5A5	destination: Halifax NS (www.dal.ca [129.173.1.241])
ubmitter: Mark	submitted: 2009-12-01 19:43

lop	IP Address			Min. Latency	Carrier	Location	GeoPrecision	Hostname
ĝ	205.250.64.0	-		0	Telus	Abbotsford BC	Maxmind	d205-250-64-0.bchsia.telus.net
2	154.11.88.193	-		0	Telus	Vancouver BC	city level	VANCBC01GR01
	154.11.10.74	-	w.	31	Telus	San Jose CA	city level	154.11.10.74
i.	154.11.2.54	-	v	31	Telus	San Jose CA	city level	154.11.2.54
5	66.28.4.49	-	5	31	Cogent	San Jose CA	city level	te3-2.mpd01.sjc04.atlas.cogentco.com
;	154.54.7.173	-	ų	31	Cogent	San Francisco CA	city level	te8-2.ccr02.sfo01.atlas.cogentco.com
	154.54.24,118			63	Cogent	Kansas City MO	city level	te9-2.ccr02.mci01.atlas.cogentco.com
1	154.54.7.166		v	79	Cogent	Chicago IL.	city level	te8-2.mpd02.ord01.atlas.cogentco.com
F	66.28.4.58	14		93	Cogent	Montreal QC	city level	te7-7.mpd01.ymq02.atlas.cogentco.com
0	38.104.154.162	14		109	Cogent	Lawrencetown NS	city level	38.104.154.162
1	198.165.1.41	н		109	Dalhousie University	Halifax NS	Maxmind	GigaPOP-gw.acorn-ns.Ca
2	198.166.1.18	H		109	Dalhousie University	Halifax NS	Maxmind	dal-gw.Backbone.Dal.Ca
3	129.173.1.241	н		109	Dalhousie University	Halifax NS	Maxmind	kil-ws-2.UCIS.Dal.Ca

Open in GoogleEarth

Legend

1

1

1

- NSA: Known NSA listening facility in the city
- NSA: Suspected NSA listening facility in the city
- Hotel: Carrier hotel exchange point.

Network sovereignty – A Canadian perspective

Surveillance and privacy

- Internet traffic via US routes or carriers brings exposure to USA PATRIOT Act and possibly NSA wiretapping
 eg RefWorks case
- Cyber-infrastructure security
- Economic implications

"Boomerang" routes

- Routes originate and terminate in Canada, but transit the US
- How common? About 40% of routes that originate and terminate in Canada go through the US
- Why?

 Capacity/congestion. Cost. Carrier interconnection policies.

Implications

T.O. > T.O.(OCAD) UToronto > GTAnet (TR4158)

utoronto-ifigtanetica) 205.211.94.162 (ocad-ut-hub-ifigtanetica)

17 (murus 2s cye-yellow gw utomnto ca). 142.1 200.0 128.100.200.2.10 (skyc2murus-Elusqwatoronto.ca) 128.100.96.2 (murus-gpb.gwiatoronto.ca)

205.211 168.18 (ems.ocad.ce)

T.O. > T.O.(OCAD) Bell > Cogent > GTAnet (TR6828)



Chicago, IL, Chicago, IL .11.29 (te4 - L.ccr01.ord09.atlas.cogentco.com) 29 189 (te1-5.ccr01.ord01.atlas.cogentco.com)

T.O. > PEI: Bell > Level3 > Eastlink (TR138)

137.149.245.1 (core-outside.net.upei.ca) 137.149.3.3 (www.upei.ca)

24,215.102.154 (http://www.astlinkica) 24,222.33.130 (upei-gv

24:222.79.238 (hlfx-br2.eastlink.

4.69.141.2 (ac-11-1).car1.Montreal2.Level3.net) 4.69.140.254 (ac-2-2.car2.Montreal2.Level3.net)

Adirondack Mountains

7 (core2-toronto01_GIGE3-1_0.actbell.ca) 2.net.bell.ca 54.230.197.0 4.79.2.90

4.59.140.97 (ac-1-8 bar2.Boston1.Level3.net)

4.79.2.90 (BRAGG COMMU.bar2 Bostor Level 3.net)

New York, NY New York, NY 4.69.141.6 (ac-5-5.ebr NewYork1.Level3.net) 4.69.134.69 (ac-71-71.ebr1.NewYork1.Level3.net)

T.O. > PEI: Teksavvy > Eastlink (TR935)



T.O> Quebec City: UToronto> Cogent>Sprint>Videotron (TR7518)



Nanaimo BC > Quebec City: Shaw > Videotron (TR1204)







oorritanj

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(ns3.bellgloba

bcs1-so-0-0-0.LondonInx.savvis.net

1.Level3.net

[servfail]

a1.Frankfurt1.Level3.net

bellnexxia.net

ankfurt1.Level3.net

ns3.bellglobal.com)

(toroon63nszp05.srvr.bell.ca)

bcs2-so-6-0-0.NewYork.savvis.net

va23-Gigabite1-1.in.bellnexxla.net

(toroon63nszp05.srvr.bell.ca)

dis8-ottawa23-fe0-0-0.in.belinexxia.net

http://blogs.cio.com/who_owns_the_internet_we_have_a_map_that_shows_you?

Policy Implications

Findings (Preliminary)

- Canadian boomerang routing is commonplace (1/3 IXmaps)
- Canadian boomerang routing is largely related to interconnection policies, not capacity/congestion
 - If originating or terminating carrier is a major carrier, even a 'competitor', routing generally stays in Canada
- Major Canadian carriers (Bell, Telus, Videotron ...) avoid connecting with smaller Canadian carriers in Canada
 - Requires use of foreign carriers for non-local transfers
 - Exchanges often occur in US
 - Brings heightened interception and surveillance risks
- Caveats:
 - Haven't investigated relative costs
 - Needs more systematic collection of traceroute data, across location, time and carrier.

'Lawful Access' legislation

C-50 (Improving Access to Investigative Tools for Serious Crimes Act)

- make it easier for the police to obtain judicial approval of multiple intercept and tracking warrants and production orders, to access and track e-communications.
- C-51 (Investigative Powers for the 21st Century Act)
 - give the police new powers to obtain court orders for remote live tracking, as well as suspicion-based orders requiring telecommunication service providers and other companies to preserve and turn over data of interest to the police.
- C-52 (Investigating and Preventing Criminal Electronic Communications Act)
- require telecommunication service providers to build and maintain intercept capability into their networks for use by law enforcement, and gives the police warrantless power to access subscriber information.

SPYING

STOP

ONLINE

Concerns

- Expands the scope and depth of surveillance
- Threatens fundamental rights and freedoms, most notably privacy
- Lack of justification
- Lack of public debate
- Lack of judicial oversight
- Lack of public accountability
- Lack of stringent conditions
- Builds surveillance capacity into the infrastructure

http://www.unlawfulaccess.ne





WFUL ACC

Implications

- Internet routing is a public interest concern
- Public education

 Internet traffic visualization tools/routing options
- Promote greater operational transparency by carriers and service providers
- Investigate privacy risks and protections
- Investigate possible oligopolistic behaviour
- Promote traffic exchange within Canada
 - Challenge pending "lawful access" legislation
 - <u>http://openmedia.ca/StopSpying</u>

Implications

- Internet routing is a public interest concern
- Public education

 Internet traffic visualization tools/routing options
- Need for greater operational transparency by carriers
- Investigate privacy risks and protections
- Investigate possible oligopolistic behaviour?
- Promote greater interconnection among Canadian carriers within Canada
- Resist pending "Lawful Access" legislation

Wrapup

See where your packets go! (and contribute to the database)



Try it out and get more information at: <u>http://IXmaps.ca</u>

Project team:

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- ² OCAD University
- ³ Independent

Funding:

• Social Sciences and Humanities Research Council (SSHRC)

References:

- Bamford, James (2008) *The Shadow Factory: The Ultra-Secret NSA from 9/11* to the Eavesdropping on America. Doubleday.
- Klein, Mark (2009) *Wiring Up The Big Brother Machine...And Fighting It.* Booksurge.
- Landau, Susan (2011) *Surveillance or Security? The Risks Posed by New Wiretapping Technologies*, MIT Press.